

Terms of Business

GOODS & SERVICES

We provide a range of Preserves, Marmalades, Chutneys and Condiments & Gift Sets

Our products are delivered in boxes of 6 for 12oz and in 12's for 4oz jars. 12oz gift sets in outers of 6 and mini jar gift tubes in outers of 20

All products are available in 1kg Catering Tubs (3kg by request)

ORDERS & DELIVERY

Orders to be emailed to info.deerview@gmail.com or call 01273 891 399

There is a minimum order of 6 cases of jars / 8kg of catering tubs. Orders under this incur a £10 delivery charge

We cannot guarantee that deliveries will be made the same week as ordered, therefore please ensure you place your order with plenty of notice as we may not be able to deliver at short notice

Deliveries may be made by courier.

We may recommend that one of our trusted distributors deliver to you and subsequent orders be made through them.

Our delivery days are Monday to Friday inclusive between 9am and 5pm.

If delivery is requested for a Bank Holiday or Weekend a delivery charge of £10 will apply.

PAYMENT TERMS

All payments are Cash on Delivery unless a prior agreement has been made.

Payments must be made within 30 days of invoice.

We reserve the right to charge £5 per week for late payment of any invoice.

Payment types accepted – cash on delivery (when we deliver, third party couriers are not to be paid)

Cheques payable to 'Deerview' posted to Unit 5 Park Farm, Hundred Acre Lane, Wivelsfield Green, RH17 7RU.

Bacs to Deerview – sortcode 09-01-28 account – 77109698 please use your shop name as reference

We will NOT offer sale or return on any products

PURCHASING FROM DISTRIBUTORS

Our products are available from a number of distributors.

We do try to ensure our distributors sell our products at the same price as us, this may not always be the case.

Pricing is the individual responsibility of each distributor.

Our distributors may be able to offer you more frequent deliveries or a combination of products or a lower minimum order

SHELF LIFE / BATCH NUMBERS

Our jarred products have a best before date of 18 months from the day of production.

All catering tubs have 12 month best before date.

Our product batch number is the date the product was made plus 18 months.

We keep records of when the products are made. We recommend that once opened the product is refrigerated and used within 3 months

DAMAGES / PRODUCT DEFECTS

Please notify us as soon as possible if you notice any problems with our products. We will endeavour to rectify any problems.

NEW PRODUCTS/ END OF LINE

New lines may be introduced at any time and may replace existing lines.

We may discontinue certain products from time to time, but may replace with new lines.

We may discontinue at any time and may not give notice.

RECOMMENDED RETAIL PRICE

We recommend the following rrp as guidance

Chutney, Preserves & Marmalades £3.49, Condiments & Seasonings £1.85, Gift Sets £12.50, Mini Jar Gift sets £6.95, Christmas 12oz Jars £3.49

PRICE INCREASES

We reserve the right to increase our wholesale and recommended retail prices every year due to rising costs.

We will review our wholesale pricing annually, however, we reserve the right to review this more frequently due to extraordinary circumstances.

Any increases will be notified with a minimum of one months notice.

DISPLAY STANDS & PROMOTIONS

Please note that any display stands are on loan and will remain the property of Deerview – Fine Sussex Foods.

If at any time you stop ordering from us or it is used for other companies products we will remove the stand or you wish to have the stand removed please contact us. The stand is for the sole purpose of promoting and selling our products. If a stand is disposed of without our consent we reserve the right to charge you £100 for the loss of the stand.

We have a variety of stands available. The stands are on loan for an initial period of 6 months.

TASTERS & TASTING EVENTS

If you require tasters to promote our flavours please ask.

Our Try Me Counter Top Displays are available on loan for 1 month at a time and you as a stockist must be stocking a minimum of 12 of our flavours to receive the try me stand with tasters. If you stock less than 12 product lines we can still provide you with tasters but without the taster tray.

For a Deerview representative to attend an event/tasting you are holding we require a minimum of 20 cases to be pre ordered for the event, the Deerview